

A Travel Addiction Group Company

ABN: 63 627 112 136

Privacy Policy

Last Updated June, 7th, 2018

Introduction

Addicted to Australia is concerned about online privacy issues and wants you to be familiar with how we collect, use and disclose any Personal Information that individually identifies you. This Privacy Policy explains our online information practices applicable to the websites available under the domain name "addictedtoaustralia.com.au, addictedtoaus.com.au addictedtoaus.com" (the "Sites") and all Addicted to Australia services made available to you on, through or in association with the Sites or online form entries (the "Services"). We will only collect, use and disclose your Personal Information in accordance with this Privacy Policy.

This Privacy Policy is incorporated into and forms part of our Terms of Service which outline the terms and conditions you agree to when accessing and using the Sites and Services. By providing Personal Information to us, you agree and consent to the collection, use and disclosure of your Personal Information as outlined in this Privacy Policy. We may revise this Privacy Policy at any time by updating this posting. Use of the Sites or Services after such revisions are posted will signify your agreement to the revised Privacy Policy. You should visit this page periodically to review this Privacy Policy and any revisions.

What is Personal Information?

We consider "Personal Information" to mean any information relating to an identified or identifiable natural person.

Consent

Unless permitted by law, we will not collect, use or disclose your Personal Information for any purpose without first obtaining your consent. However,

we may seek consent to use and disclose Personal Information after it has been collected in those cases where we wish to use the Personal Information for a new or different purpose.

BY PROVIDING PERSONAL INFORMATION TO US, YOU AGREE AND CONSENT THAT WE MAY COLLECT, USE AND DISCLOSE SUCH PERSONAL INFORMATION IN ACCORDANCE WITH THIS PRIVACY POLICY. In most cases, and subject to legal and contractual restrictions, you are free to refuse or withdraw your consent at any time upon reasonable advance notice.

Consequently, if you choose not provide us with any required Personal Information, we may not be able to make appropriate arrangements with resort, travel or transport partners in relation to your travel requirements. We will endeavour to inform you of the consequences of the any such refusal or withdrawal of consent.

Why We May Collect Personal Information

We may collect Personal Information from you when you voluntarily provide it to us in order to: provide the travel services to you and other persons in accordance with your travel requirements; process payments relating to the travel requirements; provide you with information relating to the travel requirements, including, without limitation, products, services, promotional offerings and contests (including direct marketing); provide you with support in respect of the travel requirements; conduct surveys and customer research; meet legal and regulatory requirements; or such other purposes consistent with the foregoing purposes.

How We Collect and Use Personal Information

The legal bases for our processing of Personal Information are primarily that the processing is necessary for providing the Services and that the processing is carried out in our legitimate interests. For example, we may collect Personal Information when you: fill in forms (resort guest preferences), capture information to confirm your resort or travel reservation, register for newsletter correspondence.

Our use of your Personal Information is limited to the purposes and legal bases described in this Privacy Policy, or as otherwise consented by you, and we will NOT otherwise sell, trade, barter, exchange or disclose for consideration any of your Personal Information that we have collected. We take steps designed to ensure that only those employees who need access to your Personal Information to fulfil their employment duties will have access to it.

When We May Disclose Your Personal Information

In certain circumstances, we may disclose certain information that we collect from you:

- 1. to individuals or organisations who are involved in:
 - a. providing services or products directly related to you specific travel requirements, such as; resort reservations, transports teams, flight partners;
 - b. for any other purpose to which you consent.

Where we disclose your Personal Information to individuals or organisations as stated above, we take reasonable measures to ensure that the rules set forth in this Privacy Policy are complied with and they provide sufficient guarantees to implement appropriate technical and organisational measures.

Please note that there are circumstances where the use and/or disclosure of Personal Information may be justified or permitted or where we are obliged to disclose Personal Information without consent. Such circumstances may include:

- 1. where required by law or by order or requirement of a court, administrative or law enforcement agency or governmental entity;
- 2. where we believe, upon reasonable grounds, that it is necessary to protect the rights, privacy, safety or property of Addicted to Australia, affiliates, users or other third parties;
- 3. where it is necessary to establish or collect monies owing to us or affiliates;
- 4. where the information is publicly available.

Where obliged or permitted to disclose your Personal Information without consent, we will disclose no more Personal Information than is reasonably required.

The Accuracy and Retention of Personal Information

We endeavour to ensure that any Personal Information in our possession is as accurate, current and complete as necessary for the purposes for which we use and/or disclose such Personal Information. If we become aware that your Personal Information in our possession is inaccurate, out-of-date or incomplete, we will endeavour to revise such Personal Information accordingly.

We will retain your Personal Information only for so long as it is required for the purposes it was collected or as required by applicable laws, regulations, or government orders. This period may extend beyond the end of your relationship with us, but it will be only for so long as it is reasonably necessary for us to have sufficient information to respond to any issues that may arise after the end of your relationship with us. When your Personal Information is no longer required, we will destroy, delete or convert it into an anonymous form.

Protection of Personal Information

We endeavour to maintain appropriate physical, procedural and technical safeguards with respect to our offices and information storage facilities in order to prevent any loss, misuse, or unauthorised access, disclosure, or modification of Personal Information. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. We cannot ensure or warrant the security of any information you transmit to us and you do so at your own risk. We also cannot guarantee that such information may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, procedural, or technical safeguards. If you believe your Personal Information has been compromised, please contact us as set forth in the "Contact Us" section. If we learn of a security systems breach, we will inform you and the authorities of the occurrence of the breach in accordance with applicable law.

PLEASE NOTE: Your Personal Information may be stored and processed in any country where we have resort partners or in which we engage third party service providers. By using our Services, you consent to the transfer of information to countries outside your country of residence, which may have different data protection rules than in your country. While such information is outside of Australia, it is subject to the laws of the country in which it is held, and may be subject to disclosure to the governments, courts or law enforcement or regulatory agencies of such other country, pursuant to the

laws of such country. However, our practices regarding your Personal Information will at all times continue to be governed by this Privacy Policy and, if applicable, we will comply with the General Data Protection Regulation ("GDPR") requirements providing adequate protection for the transfer of Personal Information from the EU/EEA to third country.

Rights Regarding Your Personal Information

On written request and subject to proof of identity, you may access the Personal Information that we hold, used or communicated and ask that any necessary corrections be made, where applicable, as authorised or required by law.

Under the GDPR, you may be entitled to additional rights, including: (i) the right to withdraw consent to processing where consent is the basis of processing; (ii) the right to access your Personal Information and certain other supplementary information, under certain conditions; (iii) the right to object to unlawful data processing, under certain conditions; (iv) the right to erasure of Personal Information about you, under certain conditions; (v) the right to demand that we restrict processing of your Personal Information, under certain conditions, if you believe we have exceeded the legitimate basis for processing, processing is no longer necessary, are processing, or believe your Personal Information is inaccurate; (vi) the right to data portability of Personal Information concerning you that you provided us in a structured, commonly used, and machine-readable format, under certain conditions; (vii) the right object to decisions being taken by automated means which produce legal effects concerning you or similarly significantly affect you, under certain conditions; (viii) the right to lodge a complaint with data protection authorities. If you want to learn more about your rights under the GDPR, you can visit the European Commission's page on Data Protection at: http://ec.europa.eu/justice/da...

How Do We Gather Data By Automatic Means?

We may use cookie technology, web beacons and other similar devices on or with the Sites or Services to enhance functionality and navigation for our users. Information tracked through these mechanisms includes, but is not limited to: (i) user IP address; (ii) the type of web browser and operating system being used; (iii) the pages of the website a user visits; (iv) other websites a user visited before visiting the Sites or Services; and (v) session information. If you wish to disable cookies, refer to your web browser

instruction manual or help facilities. Cookies that we use in association with the Sites do not collect or contain your Personal Information.

Internet tags, graphic tags and similar web beacon type functions allow us to count the number of users who have visited a particular web page or to access certain cookies. We may use web beacons on or with the Sites to count users and to recognise users by accessing our cookies. Being able to access our cookies allows us to personalise the Sites and improve your experience with the Sites. We may also include web beacons in HTML-formatted e-mail messages that we send to determine which e-mail messages were opened. Like cookies, the web beacons used by us in association with the Sites and Services do not collect or contain your Personal Information.

Third Party Websites and Services

The Sites may provide access to websites or services owned and operated by third parties. These third party websites and services may have their own privacy policies and are not governed by this Privacy Policy. We are not responsible for the privacy practices or the content of any third party websites or services. Third party websites and services may collect, use and disclose Personal Information differently than us, so we encourage you to carefully read and review the privacy policy for each third party website and service that you access or use.

User Communications

The Sites may provide features that permit you to share information with other persons (for example, chat rooms, message boards, forums, messages and other user communications). You should be aware that when you voluntarily disclose your Personal Information using any of these features, your Personal Information may be collected, used or disclosed by such persons without restriction. This may result in unsolicited messages from third parties, identity theft and other harm to you. Any Personal Information that you disclose to such persons is entirely at your own risk. Addicted to Australia assumes no responsibility or liability as to any harm that you may suffer as a result of such activities

Children's Privacy

The Sites are not directed to children under the age of 16, and we do not knowingly collect Personal Information from children under the age of 16

without obtaining parental consent. If you are under 16 years of age, then please do not use or access the Site at any time or in any manner. If we learn that Personal Information has been collected on the Site from persons under 16 years of age and without verifiable parental consent, then we will take the appropriate steps to delete this information. If you are a parent or guardian and discover that your child under 16 years of age has provided Personal Information, then you may alert us as set forth in the "Contact Us" section and request that we delete that child's Personal Information from our systems.

Contact Us If you have any questions or comments about this Privacy Policy or your Personal Information, to make an access or correction request, to exercise any applicable rights, to make a complaint, or to obtain information about our policies and practices with respect to any service providers outside Australia, our Privacy Officer can be reached by email using the following contact information: privacy@addictedtoAustralia.com.au